



Traditional Courses in Information Technology

Qualification: Certificate I

Training Package: ICA05 Information and Communication Technology

TAFE NSW Course No: 19000

This course also provides knowledge and skills required to work within the IT industry. This is an IT literacy course designed for 'first time computer users' as well as attracting new people into IT courses.

Qualification: Certificate II

Training Package: ICA05 Information and Communication Technology

TAFE NSW Course No: 19001

This course provides the foundation skills for people entering various areas of the information technology industry. It covers the basic setting up and use of computer hardware and a range of application software selected from word processing, spreadsheet, and database and presentation graphics.

Qualification: Certificate III

Training Package: ICA05 Information and Communication Technology (Network Administration)

TAFE NSW Course No: 19004

This course provides basic skills in computer hardware, software and system support. A person with these skills would be able to provide first level computer support to people using information communications technology in a small unit or branch within an organisation.

Semester 1 2009

Campus: Port Macquarie
Widderson Street
PORT MACQUARIE NSW 2444

To apply:

North Coast Institute application form. Apply now!

Start Date: Monday 9 February

Attendance: Full-time
4 days per week for 18 weeks,
Mondays,
Tuesdays, Thursdays and
Friday 9:00 am to 4:30 pm.

Cost: TAFE Fee: \$335 (some people may be eligible for a concession fee).

Resource fee per semester: \$35.

These fees can be paid using EFTPOS, Visa, MasterCard, cheque or money order only.

Contact:

Julie Johnson
Head Teacher
Information Technology
p: 6581 6230 or 6586 9510
e: julie.johnson@tafensw.edu.au

or

Sharyn Templeman
Clerical Officer
Information Technology
p: 02 6581 6200
e: sharyn.templeman@tafensw.edu.au

Customer Service Centre
p: 131 601
e: nci.courseinfo@tafensw.edu.au

Qualification: Certificate III

Training Package: ICA05 Information and Communication Technology (Support)

TAFE NSW Course No: 19003

This course provides basic skills in the use of a range of technologies and the administration and maintenance of the user environment for a computer network. The job roles a graduate might aspire to range from Client Support Officer or Help Desk Technician through to Technical Support Specialist.

You will learn about computer hardware, system and application software and the associated diagnostics. You will also develop skills in basic system administration and customer support.

Qualification: Diploma

Training Package: ICA05 Information and Communication Technology

TAFE NSW Course No: 19015

This qualification provides the skills and knowledge for an individual to be competent in the management and maintenance of systems. It includes high end development and integrative competencies and delivers the competence to effectively manage and maintain complex ICT systems. Graduates would be expected to carry out tasks such as determine the business needs of clients and implement appropriate systems for installing, testing, securing and maintaining IT systems. They would be expected to maintain and guide work teams and to project manage systems.

